



MOBILE FINANCIAL SERVICES DOMAIN TRAINING

DURATION – 3 DAYS

Mobile Financial Services is emerging as an important part of telecom operator's offerings. Mobile Money has become very popular mostly in the developing world. The success story of M-Pesa in Kenya paved the way for Telecom Operators everywhere to focus on delivering or improving Mobile Financial Services.

Initially Mobile Money was considered as a niche solution, but with wide spread popularity, high volume real-time transactions and strict government regulations, operators need focussed teams to ensure compliance, growth and profitability. This has resulted in ensuring that the assurance aspects of Mobile Money services are properly managed. Mobile Financial Service Assurance draws its influence from Revenue Assurance as well as financial system audits and online security processes.

This training is aimed at existing professionals who want to upgrade their skills or new aspirants who need a strong foundation in Mobile Money Assurance. This hands-on training will cover the systems and technology side as well as analysis, reporting and industry best practices and procedures in Mobile Financial Services Assurance.

Gamma Analytics

551 Wilmot Road
New Rochelle, New York 10804
United States
www.gammanalytics.com

MFS OVERVIEW

- Emergence of Mobile Financial Services
- Models of Delivery in Financial Services
- Components of MFS Program
- Role of telecom operators in Financial Service Delivery
- Need for Assurance and Fraud Monitoring in MFS

FUNDAMENTALS OF MFS

- Understanding key variables of MFS
- Authentication and Security
- 1:1 Principle of Electronic Funds Creation
- Maker-Checker or Four Eye Principle
- Mobile Money Financial Equation

DATA WRANGLING

- Data Sources
- Data Collection
- Validations & Audit
- Parsing
- Enrichment

RA DATA ANALYSIS

- KYC Validations
- Balance Movement
- Reversal Monitoring
- Tariff Validations
- Commission Validations and Assurance
- Margin Assurance
- 3rd party Reconciliation
- Trend Analysis
- Float Monitoring

FRAUD ANALYSIS

- Identity Theft
- AML controls
- Compliance
- Split Transaction Fraud
- P2P Bypass Fraud
- Internal Frauds
- System Accounts Fraud
- Dealer Fraud

HANDS ON

- Exercises based on real scenarios
- Case studies
- Trainers are RAFM professionals

Training available onsite and online
Contact us at training@gammanalytics.com