

From revenue leakage to real-time fraud detection — in a single integrated platform.

CLIENTS



CORE CAPABILITIES

Revenue Assurance	Real-time CDR reconciliation, KPI dashboards, margin assurance, balance movement tracking, and deferred revenue management
Fraud Management	AI-powered fraud detection engine with rule designer, ML Studio, alert manager, Agentic AI, and full case lifecycle management
Complex Event Processing	Real-time event detection, correlation, and alerting from high-velocity telecom data streams via Apache Kafka
ETL & Data Integration	AI assisted Information Analysis to improved context, schema-aware pipelines ingesting CDRs, mediation, billing, and BSS/OSS systems into a unified data lake
Machine Learning Studio	End-to-end model building, training, SHAP explainability, and one-click production deployment for fraud models
AutoML & AI Colleague	Automated time-series anomaly detection and AI assistant automated action, AI assisted investigation and conversational AI

AI & MACHINE LEARNING HIGHLIGHTS

<p>Natural Language Queries</p> <p>Plain-English queries converted to SQL & executed against the analytical data layer — no syntax required</p>	<p>Agentic Workflows</p> <p>Multi-step goal-directed AI agents using MCP tool invocation with RBAC security enforcement</p>	<p>ML Studio</p> <p>Classification & regression models with SHAP explainability, confusion matrix, and A/B testing</p>	<p>AutoML Forecasting</p> <p>Native Deep Learning Model Architecture with auto feature extraction, train and predict automatically</p>
--	--	---	---

DEPLOYMENT, INTEGRATIONS & ARCHITECTURE

<p>DEPLOYMENT OPTIONS</p> <ul style="list-style-type: none"> On-Premise — full data sovereignty Hybrid — split workloads across environments 	<p>UNIVERSAL INTEGRATIONS</p> <ul style="list-style-type: none"> REST & SOAP APIs (OAuth2-secured) Relational databases and legacy systems 	<p>MULTI-TENANT & OMNI-CHANNEL</p> <ul style="list-style-type: none"> Project-based isolated configuration Independent pipelines, dashboards, and RBAC
---	---	---

From revenue leakage to real-time fraud detection — in a single integrated platform.

- Cloud — managed Kubernetes deployment
- Containerised microservices via Docker + K8s
- Zero-downtime rolling updates
- Dev / Staging / Production isolation
- File-based ingestion (CSV, JSON, XML)
- Real-time event streams (Apache Kafka)
- Enterprise IAM via Keycloak (SSO / OIDC)
- Enterprise messaging for AI report delivery
- Onboard new sources with no code changes
- Centralised governance across all tenants
- Embedded chat, mobile PWA, and voice input
- Scheduled AI-generated executive briefs